



ESSENTIALS

Pre-Arrival

- Airports & transfers:** 45 minutes by car from Pafos International Airport (45 km) and 2 hours from Larnaca International Airport (185 km). Independent taxis can be arranged through the hotel.
- Parking:** Available on-site at no additional cost. Valet parking is available for hotel guests. Anassa accepts no responsibility for loss or damage to the contents of vehicles or the vehicle itself.
- Check-in/out:** Check-in: 14:00 Check-out: 12:00. Please contact us to discuss alternative arrangements.
- External food items:** Please note it is against our health and safety policy to permit external food and drinks onto our premises, including alcohol. We provide baby food and cater to individual dietary requirements – please contact us before your visit to discuss any specific needs.
- Special Dietary Requirements:** Our Executive Chef will gladly tailor a menu to meet your individual needs, from allergies and intolerances to detox programmes. Please contact us before your visit to discuss your individual requirements.
- Children's Clubs:** We strongly recommend booking Children's Club places in advance, especially during high season. See *The Hotel* section below for further information.
- Baby Go Lightly:** Take full advantage of our pioneering Baby Go Lightly service by ordering the following items in advance of your visit: car seat for airport transfers, potties, training seats, high chairs, carriers, buggies, bottles and teats, sterilisers, bottle warmers, baby gyms, baby walkers, baby bathtubs, dry/swimming nappies, nappy bins, toiletries. Please note charges may apply.
- Banking/payment:** All major credit cards accepted. Exchange facilities available. We are unable to accept personal cheques.
- Pets:** No pets permitted anywhere in the hotel.
- Cancellation charges:** If you need to change the dates of your stay, please note that cancellation charges apply. Please refer to the terms and conditions of your reservation or contact our reservations department on (+357) 26 885 070 or anassa@thanoshotels.com





The Hotel

- Smoking: Smoking is strictly prohibited in all of Anassa's bedrooms, enclosed indoor areas and facilities.
- Wi-Fi: Complimentary throughout the resort
- Dining:
- Amphora
- Daily buffet breakfasts & themed buffet dinners
 - Breakfast: 07:00 – 10:00 Dinner: 19:30 - 23:30
 - Casual
 - Children's menu
 - Reservations recommended
 - Al fresco dining option
- Helios
- Fine dining – à la carte and set menus
 - Dinner only: 19:30 - 22:30
 - Smart-casual (no shorts, jeans or sportswear)
 - No highchairs
 - Children's menu
 - Reservations recommended
 - Al fresco dining option
- Basiliko
- Signature gourmet with Asian influences
 - Dinner only: 19:30 - 22:30
 - Smart-casual (no shorts, jeans or sportswear)
 - Children over 12 years
 - Reservations recommended
- Pelagos
- Fresh seafood and Cypriot specialties served al fresco
 - Lunch: 12:30 – 15:30 Dinner: 19:30 - 22:00 (weather permitting)
 - Casual
 - Children's menu
 - Dinner reservations recommended





Village Square

- Traditional buffet, music and dancing (weekly)
- Dinner: 19:30 - 22:00
- Casual
- Reservations recommended

Beach BBQ

- Weekly Dinner: 19:30 - 21:30 (weather permitting)
- Casual
- Reservations recommended

Armonia

- Main bar
- 08:00 – 01:00
- Casual

Meltemi

- Swim-up bar
- 09:00 – 19:30 for refreshments; light bites served 12:00-18:00
- Casual

Blue Bar

- Beach bar
- 09:00 – 19:30 for refreshments; light bites served 12:00-18:00
- Casual

In-Room Dining

- Breakfast, lunch, dinner and all-day snacks
- 24 hours

To respect the peace and privacy of all our guests, we kindly ask parents to ensure their children refrain from playing and/or using electronic devices in the restaurants.

Entertainment: During high season, live music is played on most nights (from our weekly Village Fair and Beach BBQ to restaurant performances).

Thalassa Spa: Open from 8:00 to 20:00, individual treatments from 10:00 to 20:00
Children under the age of 16 are not permitted in the gym.

Swimming pools:

Adults-only Spa Pool (indoors)

- 08:00-20:00
- 28-30 °C
- No children under 16 yrs after 12:00

Two outdoor freshwater multi-level pools

- Sunrise-Sunset
- 24-28 °C
- Children must be supervised at all times

Mosaic Pool

- Sunrise-Sunset
- 28-33 °C
- Children must be supervised at all times





Children are not permitted to use the pools unattended. Use of floating toys discouraged for health and safety reasons.

Water sports centre: Please note that our water sports activities are operated by expert external partners. Please adhere to all terms and conditions stated at time of booking. Available activities include: waterskiing, wakeboarding, sailing, windsurfing, parasailing, scuba diving (Golden Palm five-star Award), snorkelling, banana rides, tube rides. Rental available for stand-up paddleboards, canoes and pedalos, jet skis and various sizes of motorboats. RYA (Royal Yachting Association) certified sailing courses also available.

Children's Facilities: Children's Clubs available for ages 4 months to 12 years (see below). Please note: Due to our very strict care policies, we are only able to accommodate children of the correct age within each age group.

- Globetrotters: 4 months to 2 years; 8:30-17:30 Thu-Tue; meals available
- Adventurers: 3 to 4 year; 8:30-17:30 Thu-Tue; meals available
- Voyagers: 5 to 7 years; 8:30-17:30 Thu-Tue; meals available
- Pioneers: 8 to 12 years; 8:30-17:30 Thu-Tue; meals available

Babysitting and children's meals available upon request.





Your Room

- Facilities: All our rooms have a balcony or terrace, with two chairs and a small table. Some suites/villas have pools (sizes vary), sunbeds and / or fireplaces. Twice-daily housekeeping. Laundry/dry cleaning is available. See full list of amenities below.
- In-room safe: In-room safes are provided purely for convenience. They are not intended as a substitute for the fireproof, front office safe – maintained by the hotel and available 24-hours – which we recommend for the safe-keeping of money, jewelry, documents and other articles of value. While we exercise every effort to ensure the safety and security of all personal items in guest rooms, please note that any items left in the room and/or in-room safe are done so at the risk and responsibility of the owner, and that the hotel is not liable or responsible for any loss, damage or destruction to these items by any means, including theft, fire or any other occurrence.
- Mini bar: Our mini bars are for the sole use of mini bar items. In accordance with our health and safety policy, they are not to be used as refrigerators for personal perishable items (with the exception of medication and baby food). Any mini bar items removed will be considered consumed and charged accordingly.
- In-room Dining: Available 24hrs
- Environmental efforts: Please help us conserve energy and water by switching off your lights when leaving your room and placing your towels in the bath when you would like them to be changed.
- In-room amenities:
- Hairdryer
 - In-room safe (please see note above)
 - Mini bar
 - TV satellite with international channels and radio
 - Laundry and dry cleaning service
 - Tea & coffee making facilities on request
 - Telephone
 - Bathrobes
 - Slippers
 - Foam or feather pillows
 - Environmentally conscious bathroom amenities
 - Two-pin sockets. Adaptors and chargers on request.
 - Some rooms also have USB sockets.
 - Complimentary bottle of water on arrival

