



# Condé Nast Traveller

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READERS' TRAVEL AWARDS 2016

## THE WORLD'S TOP 100

ISLANDS ★ HOTELS ★ SPAS ★ CITIES ★ SKI RESORTS ★ COUNTRIES

### ITALY'S COAST

THE RETRO-CHIC SEASIDE FIX

EXCLUSIVE

THE NEW BRIT HIT: THE PIG OPENS IN DEVON

### GLOBETROTTING LOVE LETTERS

BY FLORENCE WELCH, KATE WINSLET, BILL NIGHY,  
EDDIE REDMAYNE, KATE MOSS & SOFIA COPPOLA

+

IBIZA'S MOST  
EXTRAORDINARY  
ADDRESS

### SECRET MALLORCA


SLOW FOOD AND SLEEPY VILLAS

EATING, SHOPPING, POOTLING

PARIS, MELBOURNE,  
STOCKHOLM, LIMA,  
MALDIVES

WHERE TO GO FOR...

*A Last Blast of Sunshine*



READERS' TRAVEL AWARDS 2016

# THE WORLD'S BEST

COUNTRIES ★ ISLANDS ★ CITIES ★ HOTELS ★ VILLAS ★ TOUR OPERATORS  
AIRLINES ★ AIRPORTS ★ CRUISE LINES ★ SPAS ★ SKI RESORTS

# HOTELS



## OVERSEAS HOLIDAY HOTELS

This year the recently revamped **Eden Rock – St Barths** was so ahead of the game in **THE AMERICAS & CARIBBEAN** that it jetted to the number-one spot in our 'best of the best' Top 100. You are crazy about its food and facilities, but when it comes to location and looks, the **Post Ranch Inn** in California's Big Sur cannot be beaten, so much so that you

awarded it **BEST HOTEL IN THE WORLD FOR DESIGN**. In **THE MIDDLE EAST, AFRICA & THE INDIAN OCEAN** **Singita Grumeti** rose to the top, at least in part thanks to its spectacular location on the edge of the mighty Serengeti, while your long-time Maldives favourite, **One&Only Reethi Rah**, ticked all the right boxes for service, and **North Island**

in the Seychelles blew you away for its royally approved bedrooms. Over in **ASIA & THE INDIAN SUBCONTINENT**, you couldn't resist giving the **Taj Lake Palace** in Udaipur exceptionally high scores for everything, but decided it should settle at number one for both its dreamy atmosphere and stunning location on Lake Pichola. Elsewhere, you decided the service

at **The Datai Langkawi** is the most accomplished around, and the modern design at Hong Kong's **Upper House** deserved special mention. When it comes to **AUSTRALASIA & THE SOUTH PACIFIC**, the allure of French Polynesia proved too hard to resist and you sent **The St Regis Bora Bora Resort** straight to the top of the class for its location on a tiny islet on the edge of Bora Bora's limpid lagoon and also for its romantic atmosphere. Runner-up **One&Only Hayman Island** on Australia's Great Barrier Reef was roundly applauded for its facilities, and handsome **Huka Lodge** in New Zealand for its design. Your favourite place to stay in **EUROPE, TURKEY & RUSSIA** is **Hôtel du Cap-Eden-Roc** on the French Riviera, which you say has the most beautiful location and delivers the best service, while the atmosphere at the **Belmond Hotel Cipriani** in Venice is just what the doctor ordered. When it comes to food, the menus at **Belmond Hotel Splendido** in Portofino are close to perfection.

### THE AMERICAS & CARIBBEAN

- 1 **EDEN ROCK – ST BARTHS** 94.73
- 2 **Post Ranch Inn, Big Sur, California** 93.57
- 3 **Cheval Blanc St-Barth Isle de France, St Barth's** 91.76
- 4 **Banyan Tree Mayakoba, Mexico** 91.57
- 5 **Crosby Street Hotel, New York** 90.06
- 6 **Anse Chastanet, St Lucia** 90.04
- 7 **The Beverly Hills Hotel, Los Angeles** 88.04
- 8 **COMO Parrot Cay, Turks & Caicos** 86.54
- 9 **Sugar Beach, A Viceroy Resort, St Lucia** 84.73
- 10 **Carlisle Bay, Antigua** 83.36
- 11 **The Ritz-Carlton, Grand Cayman, Cayman Islands** 82.94
- 12 **Montpelier Plantation & Beach, Nevis, West Indies** 80.98
- 13 **Auberge du Soleil Resort, Napa Valley, California** 80.51
- 14 **Explora Patagonia, Chile** 78.52
- 15 **One&Only Ocean Club, Bahamas** 76.43
- 16 **Hotel Bel-Air, Los Angeles** 75.82
- 17 **Delano South Beach, Miami** 75.32
- 18 **The Inn at English Harbour, Antigua** 74.86
- 19 **The Carlyle, A Rosewood Hotel, New York** 74.77
- 20 **Sandy Lane, Barbados** 73.34

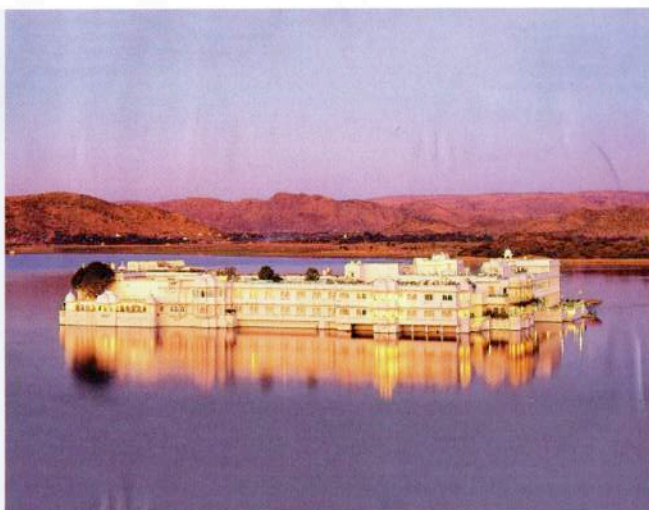


## THE MIDDLE EAST, AFRICA & THE INDIAN OCEAN

- 1 SINGITA GRUMETI, TANZANIA 92.72
- 2 One&Only Reethi Rah, Maldives 92.63
- 3 Bushmans Kloof Wilderness Reserve & Wellness Retreat, South Africa 90.96
- 4 Fregate Island Private, Seychelles 89.27
- 5 North Island, Seychelles 88.00
- 6 La Mamounia, Marrakech 87.68
- 7 Singita Sabi Sand, South Africa 87.58
- 8 Soneva Fushi, Maldives 87.51
- 9 Four Seasons Resort Maldives at Landaa Giraavaru 85.72
- 10 Ellerman House, Cape Town 84.94
- 11 The Oberoi, Mauritius 84.51
- 12 Denis Private Island, Seychelles 83.65
- 13 Londolozi Game Reserve, South Africa 82.97
- 14 Belmond Mount Nelson Hotel, Cape Town 81.60
- 15 Banyan Tree Vabbinfaru, Maldives 81.41
- 16 The Chedi Muscat, Oman 81.15
- 17 The St Regis Mauritius Resort 80.54
- 18 Qasr Al Sarab Desert Resort by Anantara, Abu Dhabi 79.62
- 19 One&Only The Palm, Dubai 79.11
- 20 Cape View Clifton, Cape Town 78.47

## ASIA & THE INDIAN SUBCONTINENT

- |   |   |
|---|---|
| 1 TAJ LAKE PALACE, UDAIPUR 92.64                        | 12 Four Seasons Resort Langkawi, Malaysia 80.50   |
| 2 The Datai Langkawi, Malaysia 91.04                    | 13 Rambagh Palace, Jaipur, India 79.46            |
| 3 Mandarin Oriental, Bangkok 89.41                      | 14 The Fullerton Hotel Singapore 78.41            |
| 4 The Oberoi Udaivilas, Udaipur 87.95                   | 15 Cape Weligama, Sri Lanka 77.20                 |
| 5 Raffles Singapore 87.20                               | 16 Taj Falaknuma Palace, Hyderabad, India 75.81   |
| 6 The Upper House, Hong Kong 85.91                      | 17 Amanpulo, Philippines 74.15                    |
| 7 Wildflower Hall, Shimla in the Himalayas, India 84.66 | 18 Four Seasons Resort Chiang Mai, Thailand 73.26 |
| 8 Alila Villas Uluwatu, Bali 84.55                      | 19 Amankila, Bali 72.96                           |
| 9 The Leela Goa, India 83.98                            | 20 Song Saa Private Island, Cambodia 72.70        |
| 10 Banyan Tree Bangkok 82.38                            |   |
| 11 The Sarojin, Khao Lak, Thailand 80.93                |   |



**WHAT ARE ALL THESE NUMBERS?** They are an index of satisfaction, scored out of a maximum of 100. In our Readers' Travel Awards 2016 questionnaire posted at cntraveller.com from 3 March to 5 May, you were asked to choose the best that the travel world has to offer – from hotels and spas to airlines and airports. You were then asked to rate your choices according to various criteria, such as service, design and value for money. From your responses, we calculated the average mark on each criterion, and used this to provide the overall satisfaction percentage figure that you see on these pages and in The World's Top 100 on page 56.

## READERS' TRAVEL AWARDS 2016

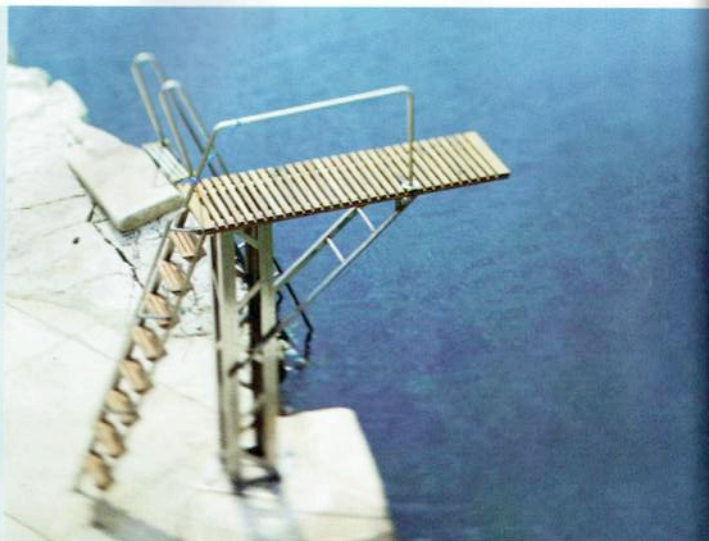


### AUSTRALASIA & THE SOUTH PACIFIC

- 1 THE ST REGIS BORA BORA RESORT, FRENCH POLYNESIA 88.86
- 2 One&Only Hayman Island, Australia 87.18
- 3 Huka Lodge, Taupo, New Zealand 85.71
- 4 Southern Ocean Lodge, Kangaroo Island, Australia 85.10
- 5 The Byron at Byron Resort & Spa, Australia 84.97
- 6 Blanket Bay, Glenorchy, New Zealand 83.36
- 7 Emirates One&Only Wolgan Valley Resort & Spa, Australia 83.14
- 8 The Langham, Sydney 81.96
- 9 Otahuna Lodge, Christchurch, New Zealand 81.93
- 10 Freycinet Lodge, Tasmania 80.73
- 11 Four Seasons Resort Bora Bora, French Polynesia 80.43
- 12 Qualia, Hamilton Island, Australia 80.38
- 13 Longitude 131°, Uluru, Australia 79.25
- 14 Halcyon House, New South Wales, Australia 78.22
- 15 Kauri Cliffs, Matakauri Bay, New Zealand 76.58
- 16 QT Sydney, Australia 76.17
- 17 Bora Bora Pearl Beach Resort & Spa, French Polynesia 74.79
- 18 Eagles Nest, Bay of Islands, New Zealand 74.26
- 19 The Brando, French Polynesia 73.22
- 20 Laucala Island, Fiji 72.55

### EUROPE, TURKEY & RUSSIA

- 1 HOTEL DU CAP-EDEN-ROC, ANTIBES, FRANCE 91.54
- 2 Belmond Hotel Cipriani, Venice 91.24
- 3 Anassa, Cyprus 89.93
- 4 The Gritti Palace, a Luxury Collection Hotel, Venice 88.97
- 5 The Capri Palace Hotel & Spa, Italy 87.67
- 6 Le Bristol Paris 86.37
- 7 Belmond Hotel Splendido, Portofino, Italy 85.43
- 8 Le Meurice, Paris 83.70
- 9 Mandarin Oriental, Bodrum, Turkey 82.81
- 10 Le Royal Monceau - Raffles Paris 81.05
- 11 Four Seasons Hotel Ritz Lisbon 80.40
- 12 Grand Hotel a Villa Feltrinelli, Lake Garda, Italy 79.37
- 13 W Barcelona 77.58
- 14 Hotel de Russie, Rome 76.85
- 15 Six Senses Douro Valley, Portugal 75.14
- 16 Belmond La Residencia, Mallorca 75.00
- 17 Amanzoe, Porto Heli, Greece 74.77
- 18 Conservatorium Hotel, Amsterdam 73.16
- 19 Belmond Grand Hotel Timeo, Sicily 72.61
- 20 Ett Hem, Stockholm 71.67





## UK HOLIDAY HOTELS

Hampshire's **Chewton Glen Hotel & Spa** is back at number one, a position it has attained twice before, thanks to steady-as-you-go consistency in all eight criteria in this category. **The Soho Hotel** sashayed into second place for its design and atmosphere and last year's winner, **The Pig** in the New Forest, was singled out for its garden-to-plate food.

- 1 **CHEWTON GLEN HOTEL & SPA, HAMPSHIRE** 88.20
- 2 **The Soho Hotel, London** 87.47
- 3 **The Pig, Hampshire** 86.89
- 4 **Cliveden House, Berkshire** 85.45
- 5 **Ham Yard Hotel, London** 83.59
- 6 **The Gleneagles Hotel, Perthshire** 83.46
- 7 **Coworth Park, Berkshire** 83.26
- 8 **Lime Wood, Hampshire** 82.03
- 9 **Babington House, Somerset** 81.11
- 10 **The Kensington, London** 80.71
- 11 **The Gainsborough Bath Spa** 80.10
- 12 **Belmond Le Manoir aux Quat'Saisons, Oxfordshire** 78.93
- 13 **Malmaison Cheltenham** 77.62
- 14 **The Pig on the Beach, Dorset** 77.24
- 15 **Covent Garden Hotel, London** 76.14
- 16 **Lucknam Park Hotel & Spa, Wiltshire** 75.03
- 17 **The Scarlet Hotel, Cornwall** 73.16
- 18 **The Royal Crescent Hotel & Spa, Bath** 72.68
- 19 **Barnsley House, Gloucestershire** 71.23
- 20 **Soho Farmhouse, Oxfordshire** 70.04

## UK BUSINESS HOTELS

When it comes to sealing the deal, you think **Rosewood London** is top for design, facilities and food. **Claridge's** impresses for its Mayfair location and service and **The Ritz** for its rarefied atmosphere. Of the three hotels in the Top 15 outside the capital, you most appreciate the design at Manchester's **Radisson Blu Edwardian** and the service at the **Waldorf Astoria Edinburgh** - **The Caledonian**.

- 1 **ROSEWOOD LONDON** 86.62
- 2 **Claridge's, London** 84.86
- 3 **Mandarin Oriental Hyde Park, London** 84.50
- 4 **The Dorchester, London** 84.09
- 5 **The Ritz London** 83.81
- 6 **The Connaught, London** 82.40
- 7 **The Langham, London** 81.95
- 8 **Corinthia Hotel London** 80.23
- 9 **The Savoy, London** 79.08
- 10 **Waldorf Astoria Edinburgh -The Caledonian** 78.87
- 11 **Radisson Blu Edwardian Manchester** 77.86
- 12 **The Berkeley, London** 76.49
- 13 **Four Seasons Hotel London at Park Lane** 76.13
- 14 **The Lowry Hotel, Manchester** 75.56
- 15 **The May Fair Hotel, London** 75.00

## OVERSEAS BUSINESS HOTELS

Once again you determined that the **Mandarin Oriental, Hong Kong** is the one to beat, insisting it has by far the best location, food and bedrooms. But when it comes to smooth-running business trips abroad, **The Peninsula Hong Kong**, across the harbour, is a sure-fire winner: it gained the highest score for service of all the hotels surveyed, walking away with the award for BEST HOTEL IN THE WORLD FOR SERVICE.

- |   |   |
|---|---|
| 1 <b>MANDARIN ORIENTAL, HONG KONG</b> 91.43       | 11 <b>Park Hyatt Tokyo</b> 79.24                                  |
| 2 <b>The Peninsula Hong Kong</b> 89.66            | 12 <b>Hotel Principe di Savoia, Milan</b> 77.86                   |
| 3 <b>Four Seasons Hotel George V, Paris</b> 89.15 | 13 <b>Four Seasons Hotel New York</b> 76.46                       |
| 4 <b>Armani Hotel Dubai</b> 87.91                 | 14 <b>Shangri-La Hotel Singapore</b> 76.07                        |
| 5 <b>JW Marriott Hotel Hong Kong</b> 86.79        | 15 <b>Hotel Astoria, St Petersburg</b> 75.47                      |
| 6 <b>Hôtel Plaza Athénée, Paris</b> 86.10         | 16 <b>The Peninsula Bangkok</b> 74.63                             |
| 7 <b>The St Regis Doha, Qatar</b> 85.57           | 17 <b>Hotel Adlon Kempinski, Berlin</b> 73.71                     |
| 8 <b>Waldorf Astoria New York</b> 84.16           | 18 <b>The Plaza, New York</b> 73.38                               |
| 9 <b>The Westbury, Dublin</b> 82.41               | 19 <b>Grosvenor House, a Luxury Collection Hotel, Dubai</b> 72.01 |
| 10 <b>Jumeirah Emirates Towers, Dubai</b> 81.11   | 20 <b>The Taj Mahal Palace, Mumbai</b> 70.42                      |



# SPAS

## DESTINATION SPAS

Thailand's **Chiva-Som** is your favourite destination spa in the world, thanks to its therapists, just ahead of runner-up **The Original FX Mayr Health Center**, which ultimately drew ahead of the competition for its range of treatments. But you reckon you get the best night's sleep anywhere in the bedrooms of the **COMO Shambhala Estate** on Bali.

- 1 **CHIVA-SOM, HUA HIN, THAILAND** 91.15
- 2 **The Original FX Mayr Health Center, Austria** 90.46
- 3 **COMO Shambhala Estate, Bali, Indonesia** 90.33
- 4 **Brenners Park-Hotel & Spa, Baden-Baden, Germany** 89.04
- 5 **Clinique La Prairie, Switzerland** 87.90
- 6 **Espace Henri Chenot, Palace Merano, Italy** 87.56
- 7 **VIVAMAYR Resort Altaussee, Austria** 86.18
- 8 **SHA Wellness Clinic, Alicante, Spain** 84.30
- 9 **Vana Malsi Estate, India** 82.75
- 10 **Ananda in the Himalayas, India** 82.70
- 11 **Cal-a-Vie Health Spa, California, USA** 81.65
- 12 **Les Sources de Caudalie, Bordeaux, France** 80.05
- 13 **Mii Amo at Enchantment Resort, Arizona, USA** 79.17
- 14 **Parkhotel Igls, Austria** 78.44
- 15 **Monart Spa, Co Wexford, Ireland** 77.52
- 16 **Terme di Saturnia Spa & Golf Resort, Italy** 76.18
- 17 **L'Institut Guerlain, Paris** 75.55
- 18 **BodyHoliday, St Lucia** 75.23
- 19 **Grand Resort Bad Ragaz, Switzerland** 73.93
- 20 **Canyon Ranch in Lenox, Massachusetts, USA** 73.27



## UK HOTEL SPAS

This year we asked you to rate your favourite hotel and destination spas according to just four criteria: therapists, range of treatments, programmes and bedrooms. And there's nowhere better for pampering par excellence in London than **The Spa at Mandarin Oriental Hyde Park**, which you scored top for therapists, programmes and bedrooms, leaving its near-neighbour the Bulgari Hotel to shine through for the range of treatments available at its **Bulgari Spa**, closely followed by the always resourceful **ESPA Life at Corinthia**.

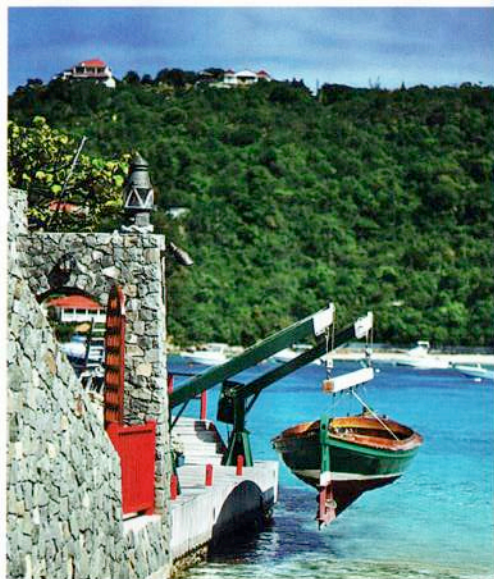
- 1 **THE SPA AT MANDARIN ORIENTAL HYDE PARK, LONDON** 87.52
- 2 **The Bulgari Spa, Bulgari Hotel & Residences, London** 85.72
- 3 **ESPA Life at Corinthia, Corinthia Hotel London** 84.15
- 4 **Spa Village Bath, The Gainsborough Bath Spa** 82.63
- 5 **The Spa, Chewton Glen, Hampshire** 80.90
- 6 **The Dorchester Spa, The Dorchester, London** 79.25
- 7 **ESPA Life, The Gleneagles Hotel, Perthshire** 77.82
- 8 **Sequoia at The Grove, Watford** 76.15
- 9 **Cowshed Spa, Babington House, Somerset** 75.28
- 10 **Aman Spa, The Connaught, London** 74.63
- 11 **The Spa, Lucknam Park Hotel & Spa, Wiltshire** 74.60
- 12 **C-Side Spa, Cowley Manor, Gloucestershire** 72.96
- 13 **The Spa at Coworth Park, Coworth Park, Berkshire** 72.30
- 14 **Herb House, Lime Wood, Hampshire** 72.09
- 15 **House Spa, Dormy House, Worcestershire** 71.58
- 16 **Six Senses Spa, Six Senses Laamu, Maldives** 74.37
- 17 **Cheval Blanc Spa, Cheval Blanc St-Barth Isle de France, St Barth's** 74.37
- 18 **One&Only Spa, One&Only Hayman Island, Australia** 72.89
- 19 **The Spa, Twelve Apostles Hotel & Spa, Cape Town** 71.47
- 20 **Spa Village Pangkor Laut, Pangkor Laut Resort, Malaysia** 70.73

## OVERSEAS HOTEL SPAS

You heap praise on the **One&Only Spa by ESPA** at Reethi Rah in the Maldives for its range of treatments, and Royal Mansour Marrakech's **The Spa** for having brilliant bedrooms and therapists; but when it comes to programmes, look no further than the innovative **Oriental Spa** at the Mandarin Oriental, Bangkok.

- 1 **ONE&ONLY SPA BY ESPA, ONE&ONLY REETHI RAH, MALDIVES** 90.24
- 2 **The Spa, Royal Mansour Marrakech** 88.40
- 3 **The Oriental Spa, Mandarin Oriental, Bangkok** 87.23
- 4 **Six Senses Spa, Six Senses Zighy Bay, Oman** 85.90
- 5 **Thalassa Spa, Anassa, Cyprus** 84.59
- 6 **COMO Shambhala Retreat, COMO Parrot Cay, Turks & Caicos** 83.34
- 7 **The Spa & Ayurvedic Retreat, Four Seasons Resort Maldives at Landaa Giraavaru** 83.14
- 8 **The Spa, The Nam Hai, Hoi An, Vietnam** 82.26
- 9 **Banyan Tree Spa, Banyan Tree Phuket, Thailand** 80.79
- 10 **One&Only Spa by ESPA, One&Only Le Saint Géran, Mauritius** 80.48
- 11 **Spa Le Bristol by La Prairie, Le Bristol Paris** 80.00
- 12 **Spa My Blend by Clarins, Le Royal Monceau - Raffles Paris** 79.99
- 13 **Sense, A Rosewood Spa, Rosewood Mayakoba, Mexico** 78.24
- 14 **The Datai Spa, The Datai Langkawi, Malaysia** 76.53
- 15 **LIME Spa, Per Aquum Huvafen Fushi, Maldives** 74.80
- 16 **Six Senses Spa, Six Senses Laamu, Maldives** 74.37
- 17 **Cheval Blanc Spa, Cheval Blanc St-Barth Isle de France, St Barth's** 74.37
- 18 **One&Only Spa, One&Only Hayman Island, Australia** 72.89
- 19 **The Spa, Twelve Apostles Hotel & Spa, Cape Town** 71.47
- 20 **Spa Village Pangkor Laut, Pangkor Laut Resort, Malaysia** 70.73

# THE WORLD'S TOP 100



- |   |   |   |   |  |
|---|---|---|---|--|
| 1 EDEN ROCK - ST BARTHS 94.73                             | 14 Mandarin Oriental, Hong Kong 91.43                                       | 25 Crosby Street Hotel, New York 90.06                        | 50 Clinique La Prairie, Switzerland 87.90               | 77 The Upper House, Hong Kong 85.91                          |
| 2 Maldives 93.72  | 15 USA 91.26  | 26 Anse Chastanet, St Lucia 90.04                             | 51 La Mamounia, Marrakech 87.68                         | 78 Six Senses Spa, Six Senses Zighy Bay, Oman 85.90          |
| 3 Post Ranch Inn, California 93.57                        | 16 Belmond Hotel Cipriani, Venice 91.24                                     | 27 Anassa, Cyprus 89.93                                       | 52 The Capri Palace Hotel & Spa, Italy 87.67            | 79 Edinburgh 85.83   |
| 4 Greek Islands 93.27                                     | 17 Chiva-Som, Hua Hin, Thailand 91.15                                       | 28 France 89.92   | 53 Cape Town 87.60                                      | 80 Paris 85.76   |
| 5 Singita Grumeti, Tanzania 92.72                         | 18 Sicily 91.06   | 29 The Peninsula Hong Kong 89.66                              | 54 Singita Sabi Sand, South Africa 87.58                | 81 Mexico 85.74  |
| 6 Taj Lake Palace, Udaipur 92.64                          | 19 The Datai Langkawi, Malaysia 91.04                                       | 30 Spain 89.63  | 55 Espace Henri Chenot, Palace Merano, Italy 87.56      | 82 The Bulgari Spa, Bulgari Hotel & Residences, London 85.72 |
| 7 One&Only Reethi Rah, Maldives 92.63                     | 20 Bushmans Kloof Wilderness Reserve & Wellness Retreat, South Africa 90.96 | 30 Seychelles 89.63   | 56 The Spa at Mandarin Oriental Hyde Park, London 87.52 | 82 Four Seasons Resort Maldives at Landaa Giraavaru 85.72    |
| 8 Greece 92.51  | 21 The Original FX Mayr Health Center, Austria 90.46                        | 32 Regent Seven Seas Cruises 89.59                            | 57 Soneva Fushi, Maldives 87.51                         | 84 Huka Lodge, Taupo, New Zealand 85.71                      |
| 9 Italy 92.46   | 21 South Africa 90.46   | 33 Mandarin Oriental, Bangkok 89.41                           | 58 The Soho Hotel, London 87.47                         | 85 St Barth's 85.69  |
| 10 Balearic Islands 91.83                                 | 23 COMO Shambhala Estate, Bali 90.33  | 34 Fregate Island Private, Seychelles 89.27                   | 58 Crystal Cruises 87.47                                | 86 The St Regis Doha, Qatar 85.57                            |
| 11 Cheval Blanc St-Barth Isle de France, St Barth's 91.76 | 24 One&Only Spa by ESPA, One&Only Reethi Rah, Maldives 90.24                | 35 Four Seasons Hotel George V, Paris 89.15                   | 60 Koh Samui 87.30                                      | 87 Cliveden House, Berkshire 85.45                           |
| 12 Banyan Tree Mayakoba, Mexico 91.57                     |   | 36 Brenners Park-Hotel & Spa, Baden-Baden, Germany 89.04      | 61 New York 87.24                                       | 88 Belmond Hotel Splendido, Portofino, Italy 85.43           |
| 13 Hôtel du Cap-Eden-Roc, Antibes, France 91.54           |   | 37 Rome 89.01   | 62 The Oriental Spa, Mandarin Oriental, Bangkok 87.23   | 89 Scott Dunn 85.21  |
|   |   | 38 The Gritti Palace, a Luxury Collection Hotel, Venice 88.97 | 63 Raffles Singapore 87.20                              | 90 Southern Ocean Lodge, Kangaroo Island, Australia 85.10    |
|   |   | 39 Holland America Line 88.86                                 | 64 One&Only Hayman Island, Australia 87.18              | 91 The Byron at Byron Resort & Spa, Australia 84.97          |
|   |   | 39 The St Regis Bora Bora Resort, French Polynesia 88.86      | 65 Australia 86.95                                      | 92 Ellerman House, Cape Town 84.94                           |
|   |   | 41 St Lucia 88.62   | 66 The Pig, Hampshire 86.89                             | 93 Cazenove+Lloyd 84.93                                      |
|   |   | 42 Bali 88.45   | 67 Malta 86.84  | 94 Cunard Line 84.91   |
|   |   | 43 The Spa, Royal Mansour Marrakech 88.40                     | 68 JW Marriott Hotel Hong Kong 86.79                    | 95 Bath 84.89  |
|   |   | 43 India 88.40  | 69 Rosewood London 86.62                                | 96 Claridge's, London 84.86                                  |
|   |   | 45 Chewton Glen Hotel & Spa, Hampshire 88.20                  | 70 COMO Parrot Cay, Turks & Caicos 86.54                | 97 New Zealand 84.78   |
|   |   | 46 The Beverly Hills Hotel, Los Angeles 88.04                 | 71 Le Bristol Paris 86.37                               | 98 Sugar Beach, A Viceroy Hotel, St Lucia 84.73              |
|   |   | 47 North Island, Seychelles 88.00                             | 72 London 86.22   | 99 Wildflower Hall, Shimla in the Himalayas, India 84.66     |
|   |   | 48 The Oberoi Udaivilas, Udaipur 87.95                        | 73 VIVAMAYR Resort Altaussee, Austria 86.18             | 100 Thalassa Spa, Anassa, Cyprus 84.59                       |
|   |   | 49 Armani Hotel Dubai 87.91                                   | 74 Celebrity Cruises 86.16                              |  |
|   |   |   | 75 Hôtel Plaza Athénée, Paris 86.10                     |  |
|   |   |   | 76 Thailand 86.07                                       |  |

## HOW OUR QUESTIONNAIRE PRODUCED YOUR 'BEST OF THE BEST' LIST

Questionnaires were posted at [cntraveller.com](http://cntraveller.com) from 3 March to 5 May 2016. The results were collated and analysed by an independent market-research company called Market Management. The 25 categories for nominations are listed below, with the criteria by which they were judged. Figures for all criteria and the Top 100 are percentages representing overall average levels of satisfaction.

Countries Scenery • Food • Culture • Places to stay • Value for money • People Islands Beaches • Scenery • Food • Places to stay • People • Value for money UK & overseas cities Architecture • Culture • Restaurants and bars • Nightlife • People • Places to stay Ski resorts Restaurants and bars • Hotels and chalets • Atmosphere • Range and quality of runs • Lift system/efficiency UK holiday hotels Design • Value for money • Food • Location • Service • Rooms • Facilities • Atmosphere UK & overseas business hotels Design • Value for money • Food • Location • Service • Rooms • Facilities • Atmosphere Overseas holiday hotels: Europe, Turkey & Russia; the Americas & Caribbean; the Middle East, Africa & the Indian Ocean; Asia & the Indian subcontinent; Australasia & the South Pacific Design • Value for money • Food • Location • Service • Rooms • Facilities • Atmosphere Airlines: short- & long-haul holidays Food • Airport lounge • Service • Punctuality • Range of routes • Loyalty reward schemes Airports Design • Flight information • Restaurants • Location • Shops • Efficiency of security checks Cruise lines: small & large ships Design • Facilities • Food • Cabins • Service • Entertainment • Itinerary Tour operators & specialist tour operators Reliability • Variety of destinations/focus on single destinations • Service • Ranges of places to stay • First-hand knowledge of destination Villa rental companies Range of villas • Range of destinations/focus on single destinations • Value for money • Presentation of villas • On-the-ground support Spas in UK & overseas hotels; destination spas Therapists • Range of treatments • Programmes • Bedrooms